

## 1. Scope

These Mäkelä Alu Oy delivery terms apply to aluminium profiles and products manufactured according to orders.

#### 2. Payment terms

As per agreement.

# 3. Terms of delivery

FCA Luoma-aho (Incoterms 2010) or as per agreement.

## 4. Delivery batch

The size of the delivery batch is agreed with the customer. Small batches are subject to a small delivery surcharge. The volume of the delivery batch may differ from the ordered volume by +/- 10% and by +/- 50 kg in batches of less than 500 kg. If the customer requests a specific number of items or a certain minimum number of items, we will charge an additional fee.

## 5. Packaging

Standard packaging according to the agreed surface quality class is included in the price. Special packaging must be agreed upon separately at the ordering stage.

#### 6. Drawings

Drawings may not be used, reproduced, copied, disclosed or communicated to third parties. We are not responsible for any potential infringement of intellectual property rights of profiles or products manufactured according to the customer's instructions, models, etc.

#### 7. Tolerances

The tolerances for the cross-sectional dimensions and delivery length of the profiles comply with standard SFS-EN 755-9, unless otherwise agreed.

#### 8. Quality certificates

For deliveries, it is possible to obtain a material certificate in accordance with EN 10204, for example. The delivery of a material certificate or other certificates must be agreed upon when ordering.



# 9. Remarks

A delivery inspection shall be carried out immediately once the products have been unloaded. Check the condition of the packaging and look for any damage that would indicate damage to the profiles during transportation. Remarks about transport damage must be recorded in the consignment note and a written notice must be sent to us without delay. We must be notified in writing of defective products that cannot be detected before unpacking without delay or, at the latest, within six (6) months of delivery. Mäkelä Alu Oy has the primary right to repair, replace or refund such defective products.

# 10. Profile tool

A profile shape manufactured using a profile tool is the property of the customer, but the tool is owned by Mäkelä Alu Oy. The profile tool may only be used for the customer's orders, otherwise the customer must notify us in writing of the shared use of the tool.

A certain number of back-up tools may be jointly agreed for the product due to the product's delivery volume, criticality or risk of tool breakage. In this case, the customer must inform us of any changes to the product's volume of use.

The profile tool is stored for three (3) years from the last manufacturing date, after which we will inform the customer that the tool will be disposed of. If separately agreed, the customer can choose to continue storing the tool under the responsibility of Mäkelä Alu Oy for an annual storage fee. After receiving the notification, the customer has one (1) month to notify if they want to use the warehousing service, otherwise the tool will be disposed of.

The customer is not entitled to compensation for a tool that has been disposed of, and the supplier is not obliged to acquire a new tool free of charge to replace said tool.

# 11. Storage

Storage conditions can affect the condition of aluminium profiles (corrosion, oxidation, impact, impurities).

Aluminium profiles should be stored in a dry, clean and well-ventilated area, where they are protected from moisture and direct sunlight. Any packaging that may have become wet must be opened, the contents must be dried, and the quality of the profiles must be checked as quickly as possible. Packages should be stacked carefully, avoiding placing excessive weight on individual profiles. Appropriate lifting equipment and methods must be used when handling aluminium profiles in order to avoid damage to the materials.

Mäkelä Alu Oy FINLAND Mäkeläntie 2 62830 LUOMA-AHO www.makelaalu.fi +358 6 557 7600



## 12. Anodizing and powdercoating

The ends and the middle part of the profile may have marks or deformations due to suspension. If necessary, special requirements for surface treatment are agreed with the customer.

#### 13. Force Majeure

In addition to the reasons mentioned in General Terms and Conditions NL 01, a force majeure is considered to be a situation where the tool and possible back-up tools break at the same time in a way that prevents or renders impossible the performance of contractual obligations. We are unable to provide a binding delivery time for a new product, as a new tool always needs one or more test runs and possible repairs to ensure that it functions properly.

## 14. In other respects, we comply with the General Terms and Conditions NL 01 for deliveries.